

CODE OF CONDUCT

1. ICA members will comply with all applicable laws and regulations in the countries in which they operate. In the absence of adequate laws and regulations, ICA members will apply recognised international standards.
2. Members of the International Currency Association (ICA) undertake to operate their business in a manner, which enhances the reputation of the cash industry and the ICA. In dealings with each other and with customers and suppliers, members will observe high standards of business integrity and ethics.
3. All ICA members undertake to abide by the ICA Articles of Association.
4. ICA members will respect the intellectual property rights of others and will not knowingly infringe or cause others knowingly to infringe others' intellectual property rights. Members will undertake due diligence in the selection of suppliers and the acceptance of customers to ensure that they are legitimate providers or users of technologies and systems for the production and distribution of cash or the implementation of cash programmes.
5. Members will continuously seek to improve all aspects of the security of their supply and distribution chains.
6. ICA members which are producers of cash and/or suppliers of components will recognise that there are many different methods and devices available to help to produce, authenticate, code and track cash and will promote their system, device or other product on its merits. Members will not knowingly misrepresent the characteristics and functioning of their products or their capabilities or those of other producers or suppliers.
7. ICA members which are producers of cash and/or suppliers of components will ensure that all their staff understand the risks facing their industry, and that they must operate accordingly so as not to put at risk the business or activities of customers.
8. ICA members will work constructively and closely with their customers to convey appropriate knowledge, training and equipment for the most efficient implementation of cash programmes.
9. ICA members will put in place risk management policies to ensure that they minimise health and safety risks to their staff, visitors and customers; that they minimise risk of compromise of their products used by customers; and they minimise risk to the environment.
10. Every member of the ICA accepts a responsibility to uphold this Code of Conduct and to strive to enhance the reputation of the ICA so that membership is seen to stand for quality and customer satisfaction.
11. A member in breach of this Code, or otherwise operating in such a way as to bring the ICA and the industry into disrepute, may be expelled in accordance with the terms of the ICA's Articles of Association.